



Minnesota Association
of Healthcare Volunteers

Serving Volunteers in Healthcare



Minnesota Association
of Healthcare Volunteers

- **Established in 1946 under the guidance of the Minnesota Hospital Association.**
- **LeadingAge Minnesota joined in the late 60's.**



Minnesota Association
of Healthcare Volunteers



Jane Denovchek
President

“Our Mission is to provide our members with opportunities to share ideas, develop leadership skills, and promote volunteer services that support Minnesota’s healthcare facilities.”



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*Bev Moberg
President Elect*

“Our VISION is to be the premier leader, partner, and resources for healthcare volunteers and auxiliaries.”



Minnesota Association
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**“Your State Board exists to serve
volunteers in healthcare.**

**We appreciate the valuable
services provided by our
membership to Minnesota
hospitals as well as long-term care,
assisted living and senior care
services.”**



*Ray Kuntz
Past President*



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Members

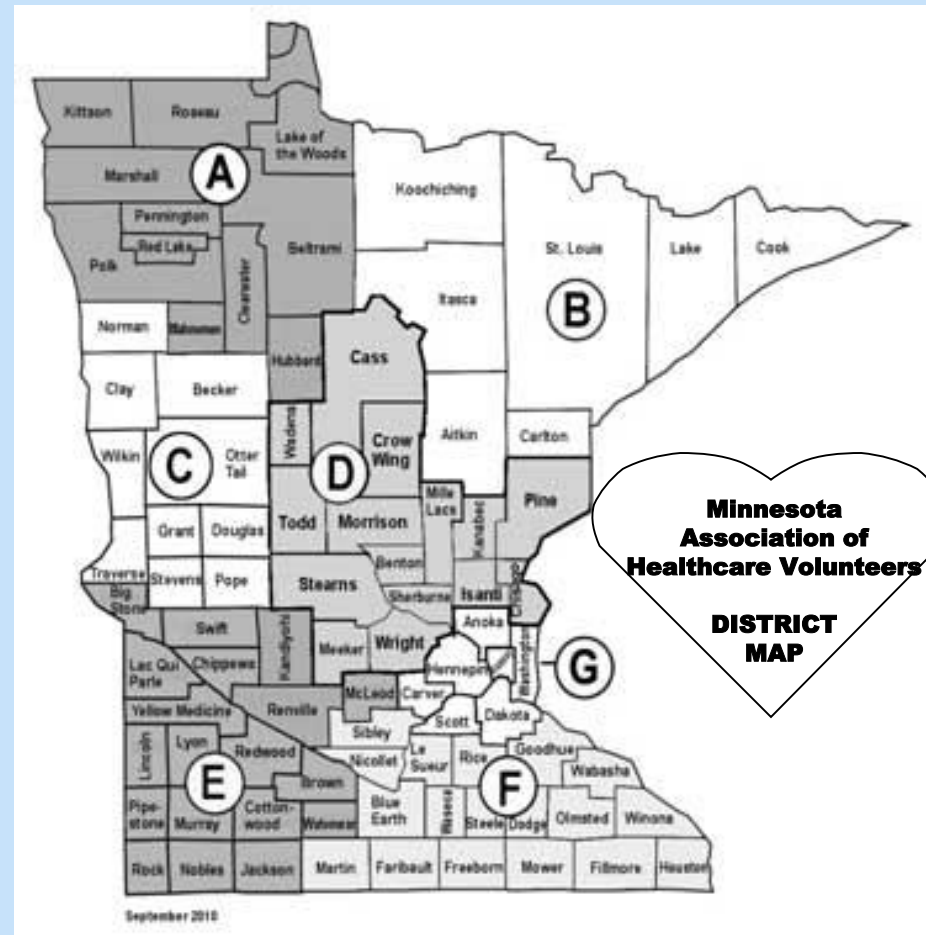
We represent nearly 70 health care facilities in Minnesota and more than 14,500 volunteers of all ages!



Minnesota Association
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Districts

**District Chairs
provide leadership
to members.**





Minnesota Association
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- **Our Volunteer members serve more than 1 million hours a year at an estimated value of more than \$28 million!**
- **Volunteer and Auxiliary groups fund raise and donate more than \$3 million to their facilities each year.**



Minnesota Association
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Advocacy

- **Legislative Day at the Capitol in St. Paul (early spring) provides education on the legislative process as well as current information about health care issues and pending legislation.**
- **It gives each member an opportunity to meet directly with their Legislative representatives.**



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Leadership

Annual Conference and District forums in the fall and spring provide education on a range of leadership topics:

- Customer Service
- Fundraising
- Volunteer Recruitment and Retention
- Advocacy
- Self-care and personal development



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The Conference and Forums also provide time for members to network and share information with other volunteers on topics such as:

- Fundraising Opportunities
- Recruitment
- Volunteer “jobs”
- Volunteer and Community Engagement



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Benefits and Resources

- **We provides educational modules to members on a range of helpful topics.**
- **The modules are available FREE to all members – download from the website.**



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Modules

Topics include:

- Communication
- Customer Service
- Team Building
- Fund Raising
- Recruiting Volunteers
- Advocacy



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Other Topics include:

- Meeting Management
- Meeting Evaluation
- Ice Breakers and Mixers
- Conflict Resolution
- Team Development
- Brainstorming



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We can provide assistance to members with a variety of topics such as:

- Conflict resolution
- Starting a new organization
- Meeting Management
- Recruiting people to leadership positions
- Team Building



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Training opportunities





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Partnerships

Our Networking Partners:

- Minnesota Hospital Association (MHA)
- LeadingAge of Minnesota
- Administrators of Healthcare Volunteers (AHV)
- Minnesota Healthcare Gift Shop Association (MHCGSA)



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Lawrence J. Massa
President & CEO
Minnesota Hospital Assoc.

Minnesota Association of Healthcare Volunteers are ambassadors for Minnesota hospitals. They are often the first face that a visitor sees when coming to visit a loved one in need of health care services. What a difference a friendly volunteer smile makes! We need volunteers not only in our hospitals, but helping to advocate for hospitals with public policy makers. Your message has a unique sincerity because elected officials see your willingness to give of your own time and talents. We at MHA are committed to build upon our advocacy partnership with Minnesota Association of Healthcare Volunteers ”



Minnesota Association
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**LeadingAge
Minnesota**



Gayle Kvenvold
President & CEO
LeadingAge Minnesota

“Minnesota Association of Healthcare Volunteers leaders are a deeply valued presence, both at the Capitol and in communities across the state. We hold great respect for our partnership with your dedicated volunteers — a compassionate army of women and men called to action by missions of faith and service. Our Association looks forward to working with you in the years ahead to help elevate aging services as a public priority and to revolutionize the aging experience in Minnesota.”



Partnering opportunities:

Internal

- Auxiliaries
- Volunteers
- Foundation
- Gift Shops
- Thrift shops

External

- Service Clubs
- Area Agencies on Aging
- Public Health
- Area Health Education Centers



Minnesota Association
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Recognition

Heart of Minnesota Awards

**Outstanding Volunteer
of the Year
2019**

**Dianne Sundquist
Deer River Health
Care Center**





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Heart of Minnesota Awards

**Outstanding
Volunteer Resource
Professional
2019**

**Joan Dufault
Essentia Health
Fosston**





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Heart of Minnesota Awards

**Outstanding Senior
Leader
2019**

**David Molmen,
Altru Health
System, Grand
Forks, ND**





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President's Award 2019

Phil Ruggiero
St. Cloud
Hospital





Minnesota Association
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Join US

- Membership in Minnesota Association of Healthcare Volunteers is affordable.

Dues vary with membership of local facility:

300>	\$300
100 – 300	\$150
25 – 100	\$100
<25	\$ 25

- Get information at: www.mahv.org

Come join us!