



## Minnesota Association of Healthcare Volunteers

### MAHV Annual Meeting December 12, 2022

The Minnesota Association of Healthcare Volunteers met on Monday, December 12, 2022 via Zoom. Bev Moberg called the meeting to order at 10:04 a.m.

**Leadership Board in Attendance:** Bev Moberg, Jane Denovchek, Jody Bjerke, Linda Tezak

**Additional committee and district chair attendees:** Theora Goodrich (District A Chair/conference committee); Natalie Moen (District D Chair). Total attendees: 18

**Our Mission** is to provide our members with opportunities to share ideas, develop leadership skills, and promote volunteer services that support Minnesota's health care facilities.

**Our Vision** is to be the premier leader, partner, and resource for health care volunteers.

#### **President's Report** – Bev Moberg

- Sponsored two educational webinars with regional partners (Iowa, North Dakota, Wisconsin)
- Held multiple roundtables with member presidents and volunteer coordinators – connecting to share issues and successes was a benefit valued by participants
- Sponsored statewide virtual 2-day conference in September. Bev thanked the conference committee for their work. Keynote and breakout speakers were well-received; attendance somewhat lower than expected
- 2023: will continue to build on the theme "The Power of Connection"

#### **Secretary's Report** – Bev Moberg on behalf of Marlene Smith

- No corrections to the December 2, 2021 MAHV Annual Meeting minutes. Motion to file by Jody Bjerke; Deb Anderson, 2<sup>nd</sup>. Approved.

#### **Treasurer's Report** – Jodi Bjerke

- The proposed budget was presented. Highlights: Smaller budget for annual conference based on current planning for a one-day virtual conference. Additional allocation for education (webinars) and seed money for future planning needs for MAHV.
- Motion to approve the proposed budget by Jane Denovchek, second by Linda Tezak. Motion carried.
- Membership Dues will remain at \$50 for groups of 25 or more. Dues are \$25 for groups less than 25.
- Groups that join for the first time will be complementary for the first year.

#### **Fall Conference** – Jody Bjerke and Theora Goodrich, committee members

- Collaborated with regional partners to present webinars on Fundraising (February 2022) and Recruitment (August 2022). For 2023, will support two regional webinars. The first will be on Leadership, February 2.
- Speakers at the 2-day annual conference in September were top notch. Noted were keynote address by Dr. Koranne, president and CEO of Minnesota Hospital Association; and closing keynote by Casey O'Brien, cancer survivor. Had hoped for higher participation.

#### **Membership/District** – Linda Tezak

- A Thank You was given to all the District Chairs for their part in keeping the local groups informed. Recognized new District D Chair Natalie Moen. There are open district chair positions for Districts C, E and F.
- Districts B and D were able to hold in person Fall Forums.

**Guest Speaker** – Deb Anderson, Volunteer Coordinator, Essential St Joseph’s Medical Center, Brainer

- Retiring in 29 days, Deb reflected on her 43 years working with volunteers and her 20+ years as part of MAHV, including her participation on the MAHV board, leadership for the annual conference, working with the MN Healthcare Gift Shop Association, and MAHV’s Legislative Days
- Biggest benefit of MAHV was the comradery with volunteers and coordinators across the state; MAHV has been valuable resource and network throughout her career, with opportunities to learn and connect via the annual conference, District Forums, Legislative Days and other advocacy resources (like Dr. Koranne)
- Being part of MAHV puts you ‘on the map’ when talking with staff and leaders in your facility
- Encouraged meeting attendees to share MAHV opportunities with their volunteers and to consider getting involved at the state level

**New Business** – Bev Moberg

- The 2022 President’s Award recipient is Membership Chair Linda Tezak.
  - Linda was recognized for her long-time commitment to volunteering. She has served in multiple volunteer roles at St. Luke’s Hospital (Duluth) over the past 20+ years and has 10+ years of service on the MAHV Board as Membership Chair and District B Chair.
  - Linda was especially commended for excellence in communicating with member groups and district chairs throughout the pandemic
- **Nominations presented:**
  - President – Bev Moberg for additional one year term through 2023
  - Immediate Past President – Jane Denovchek (stepping down December 2023)
  - President Elect – OPEN
  - Treasurer – Jody Bjerke for additional 2-year term, beginning January 2023
  - Secretary – Marlene Smith for additional one year term through 2023

There were no nominations from the floor. Slate of officers approved by unanimous consent. Multiple open ‘to be appointed’ positions on the Leadership board were sent to attendees prior to the meeting for consideration.

- **2023 Goals**
  - Two areas of focus based on feedback in 2022: 1) recruitment of volunteers 2) making involvement in local and state leadership positions more compelling for members to consider and succeed in
  - Finding ways to share the leadership load may include experimenting with a team approach and leveraging technology such as zoom to create statewide teams.
  - Need to shift the paradigm or risk the loss of the state organization.
- **Open Discussion**
  - New members don’t fully understand what MAHV has to offer. Suggestion for a MAHV 101 info, perhaps included in the initial welcome letter and re-sent with any change in presidents or coordinators.
  - Make sharing successful fundraisers easier with one page template for submitting fundraisers that could be available for download on the website – Theora Goodrich offered to help with this
  - Create shorter tool kits on specific educational topics to share on the website (e.g., breakdown and update parts of the leadership manual that was available some years ago)
  - Reminders of resources available on the website for any volunteer in MAHV member organization

The meeting was adjourned at 10:58 a.m.

Jane Denovchek, Past President on behalf of Marlene Smith, Secretary