



Minnesota Association of Healthcare Volunteers

MAHV-elous Awards for Outstanding Volunteers, 2022

District A

CHI St Joseph's Health (Park Rapids)

Carol Smith: To aid a staffing transition in the Gift Shop, Carol has gone 'above and beyond' to assist whenever and wherever she sees a need. For example, she picked up an order of merchandise from Apple Valley to save shipping costs and delivered the order to the gift shop right away. Carol watches the Gift Shop calendar to ensure that someone is working or picks up the shift herself - she is keeping the doors open! This really helps the new Gift Shop Coordinator, who does not yet know all the people and when they are available to fill shifts. Carol also communicates if there is an incident or event (e.g., illness, family emergency) that may affect one of the volunteers, so that the volunteer coordinator knows about the situation right away. "Her cheerful and always helpful attitude is very much appreciated and certainly bears recognition." JUNE 2022



Debby Facey: When the gift shop reopened after the Covid shutdown, staffing was a major concern. Debby understood that for both Auxiliary fundraising and for staff and patient convenience we were trying to keep the store open as much as possible. She has been our "Friday Girl." Literally, Debby has been working almost every Friday. On top of that generosity with her time, Debby is one of the first to jump in and fill more shifts when other volunteers can't make their assigned shift. Her efforts have certainly been noticed and are certainly very much appreciated: Debby is MAHV-elous! AUGUST-SEPTEMBER 2022



Maggie Hume-Siemson: The Ambulatory Care Unit (ACU) has long relied on volunteers to assist with arriving patients and visitors/family members. When Covid hit, the volunteer program was suspended for an undetermined time. When the all clear was given to bring back the volunteers, many had found other obligations or were not ready to come back. Fortunately, Maggie called about returning as a Senior Companion Volunteer. That program has not been restarted yet so we placed her at the ACU desk. What a great choice that was, as it was a struggle to staff the desk for 5 day a week coverage. The early start time of 7am scares off many potential volunteers...not Maggie. She noted that patients were showing up before 7am so she adjusted her start time to 6:30am to better assist patients, family, and staff. Knowing that staffing continues to be a problem Maggie is now volunteering three days a week at the desk! The assignment would be unfilled if not for Maggie's compassion and dedication. She is a superstar! AUGUST -SEPTEMBER 2022

Joy Horesji: A volunteer in Group 3, Joy has served at numerous events and projects over the course of the many years of her involvement. When called on to help she has always been there: baking cookies for the Sweets and Treats event, hosting and decorating a table for the Festival of Tables event, donating goods to a bake sale or getting her group together. One of her specialties is making 'scrubbies' for the Gift Shop. Since before 2005, she has supplied scrubbies whenever she receives a call that the Gift Shop was running low and, to this day, is the main person to make these. Many households in the Park Rapids and surrounding areas have Joy's 'scrubbies' in their kitchens! NOVEMBER 2022



Anita Willet and Linda Moberg: This dynamic duo has served many years volunteering for annual events, especially for the Festival of Tables, where they can be found setting up the appetizer area to look extra special and serving the guests, dressed as sharply as professional waiters! At the Sweets and Treasurers event, they are lead coordinators for plating cookies, fudge and specialty treats. At Chicken Dinners, they coordinate food prep, serve food and always make sure the kitchens are spotlessly cleaned before we leave an event, taking on tasks that can be tedious and labor intensive.

When Anita goes to Arizona for the winter, she always makes donations to help with events she isn't able to attend. These two have a special sisterhood bond and are best friends. NOVEMBER 2022

All MAHV-elous Volunteers received a commendation from MAHV and an Outstanding Volunteer lapel pin.