



Minnesota Association of Healthcare Volunteers

MAHV-elous Awards for Outstanding Volunteers, 2022

District G

Maple Grove Hospital (Maple Grove)

John Moore: John is a “go to” volunteer when random projects and requests show up. John has gladly said ‘yes’ to accepting, organizing and/or distributing donations of food and beverages to our team members. With his wife Deb, he has picked up meal donations from local restaurants and distributed them within the hospital. He said ‘yes’ when called to inventory the Gift Shop storage area - this was no small task! He never wants the limelight and always says ‘yes’ when extra help is needed. John is steadfast, easy to rely on and a delight to work with. JULY 2022



Curt Wilson: Not only has Curt filled many different roles in the past six years, he has chosen to continue volunteering *even after moving to Iowa*. His dedication to Maple Grove Hospital is unparalleled - when he shared the news that he was relocating, he didn't see why he would need to stop doing data entry work from home. From Iowa, Curt updates the listing of available positions on the hospital's website as well as emailing volunteers regarding open shifts in their respective departments. As Curt never seeks the limelight and his work is done through the web-based volunteer database, most volunteers on our team don't realize that this important job is done by a fellow volunteer. JULY 2022

Karen Ryan: Karen is a jack of all trades! She has volunteered in the Emergency Care Center, Intensive Care & Medical/Surgical Care Centers, and the NICU. She has filled in restocking medical supplies in our Family Birth Center on weekends and served as one of few trainers in her assigned Care Centers. The donation of her time and talent has addressed volunteer support shortages in many areas and roles within the hospital. Karen has also been a leader in supporting the Lab and Emergency Care Center during our tube system downtimes. She has quickly and easily become a trusted leader. “Her service to Maple Grove Hospital has gone above and beyond the average volunteer involvement. We are so fortunate to have her on our team!” JULY 2022





Binh Nguyen: is an outstanding volunteer in the Emergency Care Center (ECC). So much so that when the need for a trainer in the Labor & Delivery (L&D) unit arose, we reached out to him. While he had no experience in L&D, Binh is a trusted volunteer in the ECC who pays great attention to detail and is kind, attentive and very thorough. We knew with a little training, Binh would be a great trainer for the new volunteers in that unit. Binh is currently the only trainer in L&D and has developed a descriptive task list for the role, which didn't exist before. We are so thankful for Binh's willingness to go above and beyond in his service to Maple Grove Hospital. AUGUST –

SEPTEMBER 2022

Hailey Rankin: A long term volunteer who has volunteered while home and on breaks from college. Despite COVID interrupting Hailey's commitment, Hailey returned to the hospital in a new role this summer, offering to train new post-partum volunteers three days a week, and additional days as her work schedule allowed. The timing of Hailey's offer was fortunate as we were onboarding a high volume of new volunteers. Hailey is a competent trainer, who is communicative and friendly. She provides a warm welcome for our new volunteers and is a delight to work with when scheduling training. Maple Grove Hospital is a fortunate recipient of Hailey's steadfast service to our organization and for our community! AUGUST-SEPTEMBER 2022



All MAHV-ulous Volunteers received a commendation from MAHV and an Outstanding Volunteer lapel pin.